

We want children and young people who participate in our program to have a safe and happy experience.

We support and respect our children, young people, staff, volunteers and students.

### **Academy of Music Dance Drama**

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### CHILD SAFE POLICY

#### Introduction

Our policy guides staff, volunteers and students on how to behave with kids in our organisation. The policy focuses on how we can promote kids' participation in our organisation and make it safer for them.

#### Support kids' participation

Academy of Music Dance Drama supports the active participation of kids in our organisation. We listen to kids' views, respect what they say and involve them when we make decisions, especially about matters that will directly affect them.

#### Support staff, volunteers & students

- 1. We promote respect, fairness and consideration for all staff, volunteers and students and their families.
- 2. All staff, volunteers and students have a more senior officer assigned to support and supervise their work.
- 3. All new staff, volunteers and students will receive a copy of the Child-safe Policy, Code of Conduct and Dealing with Complaints process.

#### Recruitment

- 1. Statement
  - a. our organisation will maintain a rigorous and consistent recruitment, screening and selection process.
- 2. Practice
  - a. Application
  - b. Interview process including audition
  - c. References
  - d. Working With Children Check.

#### Dealing with Complaints

- 1. Contact Brett Lucas Director
- 2. If appropriate, initial communication through tutor or Email admin@musicdancedrama.com.au

#### Communication

- 1. We will hold regular information sessions for staff, volunteers and students.
- 2. Our policy will be discussed during induction sessions for all new staff, volunteers and students.
- 3. Kids and parents joining our program/s will receive a copy of the Policy, Code of Conduct and Dealing with Complaints process.
- 4. Parents will receive a copy of the Parent's Guide to Child Protection Issues.

#### Review

The policy and guidelines will be reviewed every two years and incorporate comments and suggestions from children and young people, parents, staff, volunteers and students.

### **CODE OF CONDUCT**

#### STATEMENT OF COMMITMENT

Our organisation provides an open, welcoming and safe environment for everyone participating in our programs.

We provide high quality program(s) for kids that are safe and welcoming for them.

We seek advice and guidance from kids, parents and colleagues so these standards are maintained.

#### **CODES**

#### DO:

- 1. Treat everyone with respect and honesty (this includes staff, volunteers, students, children, young people and parents).
- 2. Remember to be a positive role model to kids in all your conduct with them.
- 3. Set clear boundaries about appropriate behaviour between yourself and the kids in your organisation. Boundaries help everyone to carry out their roles well.
- 4. Follow organisational policy and guidelines for the safety of children as outlined in your Child-safe Policy (see resource on Child-safe Policy).
- 5. Always have another adult present or in sight when conducting one to one coaching, instruction etc.
- 6. Record and act on serious complaints of abuse.

#### DO NOT:

- 1. Develop any 'special' relationships with children that could be seen as favouritism such as the offering of gifts or special treatment.
- 2. Do things of a personal nature that a child can do for themselves, such as going to the toilet or changing clothes.

#### Statement

- Everyone in our organisation should be confident that complaints will be dealt with honestly and fairly.
- Everyone in our organisation should be confident in reporting inappropriate behaviour around kids.
- Everyone in our organisation should report any concerns about the safety or welfare of a child or young person immediately.

#### All complaints should be reported. this includes:

- 1. Disclosure of abuse.
- 2. Inappropriate behaviour around kids.
- 3. Suspicion of abuse or harm to a kid.

## All complaints must be reported to the Child Safety Contact Person, BRETT LUCAS on 0415375155.

A child or young person, or any staff member/volunteer/student can make a complaint, or raise a concern, directly to the Child Safety Contact Person.

#### The Child Safety Contact Person will take the following action:

- Listen to the person making the complaint and make a record of the complaint using the 'Complaint Record Form'.
- In NSW make a report to the Department of Family and Community Services in the case of an allegation of child abuse.
- Inform everyone involved in the complaint of the requirement to make this report.
- If the complaint involves inappropriate behaviour and a breach of the Code of Conduct, the manager/ leader will need to take action in accordance with the internal discipline procedure.

### NSW Reporting obligations

#### **Department of Family and Community Services**

Any person who has reasonable grounds to believe that a child or young person is at risk of significant harm may report to Department of Family and Community Services.

Phone 132 111 to report child abuse or neglect (24 hour service).

Some people must report if they have reasonable grounds to suspect a child is at risk of significant harm. They are legally 'mandatory reporters' and must report concerns about risk of significant harm to kids to Department of Family and Community Services. A person who is paid to provide the following services and a person (paid or unpaid) who is in a management position in these services are mandatory reporters:

- Health care (eg: doctors, nurses etc).
- Education (eg: teachers).
- Children's services (eg: child care centres).
- Residential services (eg: refuges).
- o law enforcement (eg: police).

#### NSW ombudsman

The NSW Ombudsman supervises the complaints process of all state and local government agencies as well as schools, child care centres and agencies providing Out-of-home care. People using these services can complain to the Ombudsman and the Ombudsman can check that the service has handled the complaint properly.

The NSW Ombudsman's 'Complaint Handler's Tool Kit' and 'Child Protection for the Workplace' Guidelines are available at: www.ombo.nsw.gov.au

#### Office of the Children's Guardian

Reporting bodies have a legal obligation to report findings of sexual misconduct and serious physical assault involving children by a child-related worker to the Office of the Children's Guardian.

#### Under Schedule 1 of the Child Protection (Working with Children) Act 2012.

The conduct that must be reported is:

- 1. sexual misconduct committed against, with or in the presence of a child, including grooming of a child.
- 2. any serious physical assault of a child.
- Under the legislation, reporting bodies must investigate allegations of such conduct to make an informed finding as to whether or not the conduct occurred.
- To determine whether or not the conduct meets the criteria, reporting bodies must consider the nature of the conduct itself and the context in which it occurred.
- If the investigation results in a finding that sexual misconduct or serious physical assault occurred, the reporting body must report this finding to the Office of the Children's Guardian.
- under the Child Protection (Working with Children) Act 2012. only findings of sexual
  misconduct and serious physical assault must be reported, although the Ombudsman may
  report other misconduct to the Office of the Children's Guardian.

# **Complaints Record Form**

This form should be used to record a suspicion, allegation or disclosure of child abuse or a complaint of inappropriate behaviour.

1.	Your name and position:
2.	Name of child or young person involved:
3.	Name of person making the complaint:
4.	Name of the person who the complaint is made against:
5.	Nature of the complaint - include time, date, location and what happened (this can include observations of the child's behaviour).
6.	Details of any injuries and if the child received medical attention.

7.	Accurately record what the child said when describing what happened.
8.	Details of anyone who saw what happened.
9.	Does this complaint indicate the possibility of child abuse, ie physical abuse, sexual abuse, or
-	neglect?  Yes No
4.0	
10.	If yes, provide details of your report (in NSW) to: Department of Family and Community Services
	Person spoken to: date:
11.	If complaint relates to inappropriate behaviour, details of internal discipline process followed (Make note of any/all support/counselling that was offered to the person against whom the complaint was made.)

12. Any fo	illow up required? Yes	No		
13. If Yes,	provide details:			
Signed:			Date:	
Print name:				

## **Risk Assessment**

Activity	Risk	Ranking	Reduce Risk	Priority
,	What could go wrong?	High/Medium/Low	Change, modify or avoid risk	(1-highest - 3-lowest)
Individual Lessons	Physical contact with children	Medium	Code of conduct explains appropriate and acceptable behaviours	2
			All teachers have Working with Children Check	
			Teachers are visible through glass doors	
	Parents late to collect student	Medium	Teacher to contact parent/ Guardian and child to remain in the studio until collected.	2
	First Aid		A first aid kit is accessible in the Kitchen area	3
	Emergency	Medium	Teachers have direct contact with Brett Lucas (Director) or Jo Turville (Manager)	2
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Group Lessons	Physical contact with children	Medium	Code of conduct explains appropriate and acceptable behaviours	2
	Emergency	Low	Teachers have direct contact with Brett Lucas (Director) or Jo Turville (Manager)	3
	First Aid	Low	A first aid kit will be with senior teachers	3
	Parents late to collect student	Medium	Teacher to contact parent/ Guardian and child to remain in the studio until collected.	2
	Bullying or isolation from other students	Low	Student Code of conduct explains appropriate and acceptable behaviours	1
External locations	Physical contact with children	Medium	Code of conduct explains appropriate and acceptable behaviours	2
	Emergency	Medium	Teachers have direct contact with Brett Lucas (Director) or Jo Turville (Manager)	2
	Parents late to collect student	Medium	Teacher to contact parent/ Guardian and child to remain in the studio until collected.	2
	First Aid	Low	A first aid kit will be with senior teachers	3

